

# Warranty

Medical Beds / Chairs	
Component	Warranty Period
Frame	10 Years
Foam	5 Years
Gas Struts	1 Year
Air Bags	2 Years
Castors	2 Years
Fabric	Manufacturers*
Workmanship	2 Years

Lift Chairs / High Back Wheel Chair	
Component	Warranty Period
Frame	5 Years
Foam	5 Years
Lift Mechanism	2 Years
Air Bags	2 Years
Castors	2 Years
Fabric	Manufacturers*
Workmanship	2 Years

AirCare Cushion	
Component	Warranty Period
Air Bags	2 Years
Fabric	Manufacturers*
Workmanship	2 Years

\* "Manufacturers" refers to separate fabric manufacturers warranty. This warranty varies depending on the fabric used. Please contact your distributor for further information.

## Conditions

### What is covered?

In addition to all rights in respect of the product which the consumer has under the Trade Practices Act 1974 and other State laws. Hills Healthcare hereby warrants each unit made by it against defects in materials for the above listed periods.

In the event of a defect occurring within the warranty period from the original purchase date, which prevents its normal use, Hills Healthcare will repair or make good the defect. The purchaser will bear all delivery costs both to and from Hills Healthcare.

### What is not covered?

This warranty does not extend to or cover the products or any part thereof in the opinion of Hills Healthcare or its representative is worn by fair wear and tear or has been damaged or rendered defective by wilful act, abuse, negligence, inadequate or improper care or the reliability or condition of which has been affected by alteration or repair carried out by other than Hills Healthcare or its nominated service representative.

Save as aforesaid Hills Healthcare shall under no circumstances be liable for any loss, damage or injury of any kind whatsoever to property or persons and at no time shall the liability of Hills Healthcare its employees or agent ever exceed in total the manufacturers price.

### Who is covered?

This warranty applies to the original purchaser only and all claims made under this warranty shall be made directly through the distributor where the unit was purchased. Claimants must be able to provide proof of purchase date at the request of Hills Healthcare.

### Any further questions?

Whilst all products are covered by the Warranties offered by Hills Healthcare, any complaints, claims, or requests for further information should be directed to Apollo Healthcare in the first instance:

APOLLO HEALTHCARE INTERNATIONAL LIMITED  
29-30 Horse Fair, Banbury  
Oxfordshire OX16 0BW  
United Kingdom

Tel: + 44 (0)1295 788 518  
Fax: + 44 (0)1803 201 868  
Email: sales@apollo-healthcare.com



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